

This Privacy Policy describes Our policies and procedures on the collection, use, and disclosure of Your information when You use the Service and tells You about Your privacy rights and how the law protects You. We use Your personal data to provide and improve the Service. By using the Service, You agree to the collection and use of information in accordance with this Privacy Policy.

1. INTERPRETATION AND DEFINITIONS

1.1 Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

1.2 Definitions

For the purposes of this Privacy Policy:

- **Account** means a unique account created for You to access our Service or parts of our Service.
- **Affiliate** means an entity that controls, is controlled by, or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest, or other securities entitled to vote for election of directors or other managing authority.
- **Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to **MH-02 Events & Tours**, operating in Maharashtra, India.
- **Cookies** are small files placed on Your computer, mobile device, or any other device by a website, containing details of Your browsing history on that website among its many uses.
- **Country** refers to Maharashtra, India.
- **Device** means any device that can access the Service such as a computer, a cellphone, or a digital tablet.
- **Personal Data** is any information that relates to an identified or identifiable individual.
- **Service** refers to the Website and associated event management and tour booking features.
- **Service Provider** means any natural or legal person who processes data on behalf of the Company, including payment gateways, hosting providers, transport vendors, venue partners, and analytics services.
- **Usage Data** refers to data collected automatically, either generated by the use of the Service or from the Service infrastructure itself (for example, page visit duration).
- **Website** refers to MH-02 Events & Tours, accessible from <https://mh02tours.com/>.
- **You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

2. COLLECTING AND USING YOUR PERSONAL DATA

2.1 Types of Data Collected

Personal Data: While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

- First name and last name
- Email address and phone number
- Billing address, event setup requirements, booking itinerary details, and ID verification numbers (for event & tour processing)

Usage Data: Usage Data is collected automatically when using the Service. It may include information such as Your Device's IP address, browser type, browser version, pages visited, time and date of visit, time spent on pages, unique device identifiers, and other diagnostic data.

When accessing the Service by or through a mobile device, We may collect information automatically, including the type of mobile device, mobile device unique ID, IP address, mobile operating system, internet browser type, and diagnostic data.

2.2 Tracking Technologies and Cookies

We use Cookies and similar tracking technologies (beacons, tags, and scripts) to track activity on Our Service and store certain information. The technologies We use include:

- **Necessary / Essential Cookies (Session Cookies):** Essential to provide You with services available through the Website, authenticate users, and prevent fraudulent use of accounts.
- **Cookies Policy Acceptance Cookies (Persistent Cookies):** Identifies if users have accepted the use of cookies on the Website.
- **Functionality Cookies (Persistent Cookies):** Allows us to remember choices You make when You use the Website (such as language preferences or login details).

3. USE OF YOUR PERSONAL DATA

The Company may use Personal Data for the following purposes:

- **To provide and maintain our Service:** Including monitoring usage, managing corporate/private events, and processing tour bookings.
- **To manage Your Account:** To manage Your registration as a user of the Service.
- **For contract performance:** Development, compliance, and undertaking of purchase contracts for event packages, travel packages, or services.
- **To contact You:** By email, phone, SMS, or push notifications regarding updates, security alerts, or event/booking confirmation updates.
- **To provide news and special offers:** General information about goods, services, and travel/event services similar to those already purchased unless You opt out.
- **For business transfers & analytics:** Evaluating mergers, restructuring, usage trends, and marketing campaign effectiveness.

4. DATA RETENTION, TRANSFER & DELETION

4.1 Data Retention

The Company will retain Your Personal Data only as long as necessary for the purposes set out in this Privacy Policy, complying with legal obligations, resolving disputes, and enforcing legal agreements.

4.2 Data Transfer

Your information is processed at the Company's operating offices and in any other places where processing parties are located. Your submission of data represents Your agreement to transfers outside Your state or country. The Company will ensure adequate controls are in place to safeguard Your data.

4.3 Data Deletion Rights

You have the right to delete or request that We assist in deleting the Personal Data We have collected about You. You may update or delete Your information anytime by signing into Your Account settings or contacting Us directly.

5. DISCLOSURE OF DATA & SECURITY

We may disclose Your personal information under the following circumstances:

- **Business Transactions:** In the event of a merger, acquisition, or asset sale, Your Data may be transferred with prior notice.
- **Law Enforcement:** If required by law or valid requests by public authorities (e.g., court or government agency).
- **Legal Requirements:** Good faith belief that action is necessary to comply with legal obligations, protect rights/property of the Company, or prevent wrongdoing.

Security: While We strive to use commercially acceptable means to protect Your Personal Data, no method of transmission over the Internet is 100% secure.

6. CHILDREN'S PRIVACY & LINKS TO OTHER WEBSITES

Our Service does not address anyone under the age of 13. We do not knowingly collect personal data from children under 13. If You click on third-party links on our website, You will be directed to their site. We strongly advise You to review the Privacy Policy of every site You visit.

7. CHANGES TO THIS PRIVACY POLICY

We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page and updating the effective date.

MH-02 EVENTS & TOURS — CORPORATE CONTACT INFORMATION

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