

Welcome to **MH-02 Events & Tours**. These Terms and Conditions govern Your access to and use of the website <https://mh02tours.com/> and all event management, tour reservation, ticketing, and itinerary services provided by MH-02 Events & Tours. By accessing or using our Website and Services, You agree to be legally bound by these Terms.

1. AGREEMENT AND DEFINITIONS

Throughout this document, "Company", "We", "Us", and "Our" refer to MH-02 Events & Tours. "Customer", "User", "You", and "Your" refer to any individual accessing the Website, booking an event package or tour package, or utilizing Our services.

2. BOOKINGS, RESERVATIONS & PAYMENT TERMS

2.1 Booking Confirmation

All event bookings, tour reservations, and service requests submitted via the Website are subject to confirmation. A binding contract is formed only when MH-02 Events & Tours issues a formal booking confirmation via email or SMS following initial deposit or payment receipt.

2.2 Pricing and Payment Schedule

- Prices listed on the Website are in Indian Rupees (INR) unless explicitly stated otherwise.
- A minimum advance deposit is required to secure reservations for event venues, planning, or travel itineraries.
- Full payment must be cleared prior to the commencement of the event or tour. Failure to complete full payment by the specified due date may result in cancellation of the reservation without refund of advance deposits.

3. CANCELLATIONS, MODIFICATIONS & REFUND POLICY

3.1 Cancellation Charges Schedule

If You wish to cancel Your booking, notice must be provided in writing to mh02tours@gmail.com. Refund eligibility and cancellation deductions are calculated based on the timeframe of cancellation relative to the departure date:

Cancellation Timeframe (Prior to Departure)	Deduction / Cancellation Charge
120 days prior to departure	20% of the trip cost will be deducted
90 days prior to departure	40% of the trip cost will be deducted
60 days prior to departure	60% of the trip cost will be deducted
30 days prior to departure	70% of the trip cost will be deducted
15 days prior to departure	80% of the trip cost will be deducted
7 days prior to departure	90% of the trip cost will be deducted
Less than 7 days prior to departure	100% deduction (No Refund)

3.2 Alterations & Cancellations by the Company

MH-02 Events & Tours reserves the right to modify itineraries, event setups, substitute hotels/venues of equivalent category, or alter transport schedules due to unforeseen operational conditions, severe weather, natural disasters, or government restrictions. In the event of full cancellation by Us, You will be offered an alternative date or a full refund.

4. WEBSITE DISCLAIMER & LIMITATION OF LIABILITY

4.1 General Disclaimer

The information, itineraries, event concepts, travel guides, and vendor details provided on <https://mh02tours.com/> are presented in good faith for general informational purposes only. While We endeavor to maintain accurate and up-to-date content, MH-02 Events & Tours makes no representations or warranties of any kind, express or implied, regarding accuracy, adequacy, or completeness.

4.2 External Links & Third-Party Vendors

The Website may contain links to third-party services, hotel engines, event venues, or payment gateways. MH-02 Events & Tours acts as an intermediary and planner between clients and third-party service providers (hotels, venues, transport operators, sound/light vendors). We do not assume responsibility for the acts, omissions, default, or negligence of any third-party service provider.

4.3 Limitation of Liability

To the maximum extent permitted by applicable law, MH-02 Events & Tours and its operators shall not be liable for any direct, indirect, incidental, consequential, or punitive damages, loss of property/luggage, personal injury, event delays, force majeure events, or unexpected expenses incurred during events or travel.

5. USER RESPONSIBILITIES & CONDUCT

By using Our Website and Services, You represent and warrant that:

- You are at least 18 years of age and possess legal capacity to enter into binding agreements.
- All information supplied by You is true, accurate, current, and complete.
- You possess valid identification, passports, visas, and medical/event clearances required for travel or venue entries.
- You will not use the Website for unauthorized, fraudulent, or illegal commercial activities.

6. INTELLECTUAL PROPERTY RIGHTS

All content on <https://mh02tours.com/>, including text, graphics, logos, images, tour descriptions, event layouts, and software, is the exclusive property of MH-02 Events & Tours and is protected by applicable intellectual property laws. Reproduction, redistribution, or modification without written permission is strictly prohibited.

7. GOVERNING LAW & DISPUTE RESOLUTION

These Terms & Conditions are governed by and construed in accordance with the laws of India. Any disputes or legal proceedings arising out of or related to these Terms or Our services shall be subject to the exclusive jurisdiction of the courts located in Maharashtra, India.

8. AMENDMENTS TO TERMS

We reserve the right to revise these Terms & Conditions at any time without prior notice. The updated version will be effective immediately upon publication on the Website.

MH-02 EVENTS & TOURS — CORPORATE CONTACT INFORMATION

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